



COMPANY PROFILE

Technology. Delivered.

Software Engineering | Security & Compliance | ICT Supply | AEC Technology | Project Delivery

Doval Supplies (Pty) Ltd

Botswana | UIN BW00001373426 | Established 2016

Company Overview

Doval Supplies (Pty) Ltd is a Botswana technology solutions company delivering security-first custom software, database solutions, ICT products and infrastructure, AEC software licensing, cloud and cybersecurity services, project and change delivery, and technology governance support. Established in 2016, Doval combines technology procurement, engineering, implementation and structured delivery so clients can engage one accountable partner from requirement definition through implementation, adoption, handover and lifecycle support.

Our focus is practical: understand the business requirement, design or source the appropriate solution, build security and quality into delivery, manage implementation professionally and support the solution through its useful life. We serve organisations that need dependable technology supply, custom digital systems, regulatory awareness and structured project execution without unnecessary complexity.

Our Mission

To help organisations use technology securely and effectively through reliable ICT supply, well-engineered digital solutions and responsive technical services.

Our Vision

To be a trusted Botswana technology partner recognised for dependable delivery, technical competence and solutions that create measurable business value.

Our Values

- Reliability - we do what we commit to and communicate early when conditions change.
- Technical quality - secure-by-design, maintainable solutions delivered with disciplined quality management and fit-for-purpose controls.
- Integrity - transparent scope, pricing, licensing and procurement practices.
- Innovation - modern technology applied where it creates practical value.
- Partnership - long-term client relationships built on service and accountability.

What We Deliver

Software Engineering, Databases & Custom Systems

Security-first Java and enterprise development; custom systems; Oracle and other databases; secure APIs and integrations; workflow automation; modernisation and lifecycle support.

ICT Supply & Enterprise Infrastructure

Computers, laptops, printers, servers, UPS, storage, networking, collaboration, surveillance, access control, structured cabling and related technology procurement.

AEC Software & Licensing

Resale and licensing support for architecture, engineering and construction software including AutoCAD, ArchiCAD, WinQS and related CAD, BIM and quantity-surveying solutions.

Project Management, Agile Delivery & Change

Agile and hybrid ICT project delivery covering scope, schedule, risk, vendors, stakeholders, iterative delivery, organisational change, adoption, acceptance and handover.

Cloud, Hosting & Managed ICT

Domains, websites, hosting, cloud services, backup, virtualisation, collaboration, email platforms, server/network support and managed technical services.

Cybersecurity, Data Protection & Standards

Security-first delivery, ICT risk, Botswana Data Protection Act compliance support, ISO/IEC 27001-aligned security management, ISO 9001-aligned quality practices, resilience and governance.

ICT Governance & Technology Advisory

Solution architecture, ICT governance, data protection, ISO readiness, licensing optimisation, technology procurement, network/facilities advisory and implementation planning.

Why Doval

- Software engineering, ICT supply, AEC software and project delivery under one commercial relationship.
- Software, database, infrastructure and project-management capability aligned to public- and private-sector requirements.
- Procurement-ready registration covering key ICT technical support and consultancy areas.
- Local Botswana presence with the ability to source solutions from regional and international technology ecosystems.
- Engagement models ranging from once-off supply and implementation to support contracts and managed services.

Software Engineering, Databases & Custom Systems

Doval develops systems around the client's operating model using a security-first software engineering approach. Engagements can cover requirements analysis, solution architecture, Java and enterprise development, database engineering, secure integration, testing, deployment, documentation, changeover and support. Security, privacy, auditability and maintainability are considered from design rather than added after development.

- Custom enterprise, web and workflow applications
- Java-based application and backend development
- Oracle, Microsoft SQL, PostgreSQL/MySQL and database engineering
- Business portals, case/workflow systems and self-service solutions
- Secure REST/API and third-party systems integration
- Database design, optimisation, migration and data services
- Legacy application modernisation, security remediation, maintenance and support
- Reporting, dashboards and data-driven solutions
- Secure SDLC: security requirements, code review, dependency hygiene and vulnerability remediation
- Privacy by design: least privilege, data minimisation, secure configuration, audit logging and protection of sensitive information

Our software capability spans established enterprise technologies including Java, .NET and PHP together with Oracle, Microsoft SQL and open-source database platforms. We favour maintainable architectures, secure integrations and disciplined engineering practices, with technology choices suited to the client environment, security and data-protection obligations, support model and total cost of ownership.

DovalGov Platform - In Development

DovalGov is Doval's upcoming modular platform initiative for configurable digital workflows and custom institutional systems. It is being developed as a security-first reusable technology foundation, with modular services, controlled access, auditable workflows and API-ready integration so implementations can be adapted to each client's business rules, governance requirements and operating environment.

- Modular architecture for configurable business and institutional workflows
- API-ready integration approach for existing enterprise and external systems
- Security and privacy controls designed into platform architecture, data access and audit trails
- Progressive product roadmap - modules will be introduced as they reach production readiness

Web, Domains & Hosting

- Corporate and institutional websites
- Responsive design and content management
- Domain registration and DNS management
- SSL/TLS certificates and HTTPS configuration
- Website and application hosting
- Business email and collaboration platforms
- Backup, maintenance and security monitoring

AEC Software, Project Delivery & Change

AEC Software, Licensing & Deployment

Doval resells and supports software used by architecture, engineering, construction and quantity-surveying professionals. Our role extends beyond licence procurement to helping organisations select, deploy and manage the right software for their users and project environment.

- AutoCAD and related Autodesk design software
- ArchiCAD and related BIM/design solutions
- WinQS quantity-surveying software
- Related CAD, BIM, engineering and construction software
- New licences, renewals, upgrades and subscription coordination
- Installation, deployment, licensing optimisation and user enablement

Technology Project Management, Agile Delivery & Change

Doval provides structured project leadership for ICT and digital-transformation initiatives using Agile, predictive or hybrid delivery approaches according to the nature of the engagement. We can manage a complete implementation or strengthen a client team with project governance, iterative planning, vendor coordination, delivery assurance and organisational change support.

- Project initiation, scope definition, business case alignment, work planning and delivery roadmaps
- Agile and hybrid delivery: prioritised backlogs, iterations/sprints, milestones and implementation planning
- Schedule, budget, risk, issue, dependency, quality and change control
- Vendor, contractor, product-owner and stakeholder coordination
- Governance reporting, steering support, benefits tracking and delivery assurance
- Testing, user acceptance, cutover, handover and project closure

Change Management & Adoption

Technology succeeds when people adopt the new way of working. Doval can integrate change management into project delivery to prepare stakeholders, reduce resistance, coordinate communication and training, and support transition into business-as-usual operations.

- Stakeholder and change-impact assessment
- Change strategy, communication and engagement planning
- Training, user readiness, adoption and transition support
- Post-implementation reinforcement, feedback and benefits realisation support

ICT Supply & Enterprise Infrastructure

Doval supplies and supports technology required for day-to-day operations, end-user productivity, connectivity and resilient infrastructure.

- Desktops, laptops, workstations and accessories
- Printers, scanners, projectors and document solutions
- Servers, storage, backup and UPS systems
- Routers, switches, wireless access points and network equipment
- Video conferencing, boardroom and collaboration equipment
- CCTV, surveillance, access control and biometric systems
- Structured cabling and network infrastructure
- Software licensing and subscription procurement

Infrastructure & Managed Support

- Server management and maintenance
- Desktop management and maintenance
- Network management and maintenance
- Data centre maintenance and hosting facilities
- Virtualisation and workload hosting
- Monitoring, troubleshooting and technical support
- Data capture, migration and imaging services
- Lifecycle planning, refresh and support coordination

Cybersecurity, Data Protection, Quality & Resilience

Security is integrated into technology delivery rather than treated as an afterthought. Doval combines cybersecurity and ICT risk practices with privacy, data-protection and quality-management disciplines. Our services can support organisations with Botswana Data Protection Act compliance, ISO/IEC 27001-aligned information security management and ISO 9001-aligned quality-management readiness. These references describe alignment/readiness support and do not represent a claim that Doval itself is ISO certified.

- Security-first architecture, ICT security assessment and improvement planning
- Botswana Data Protection Act compliance support: data mapping, privacy controls, retention, access and breach-readiness practices
- ISO/IEC 27001-aligned ISMS gap assessment, risk treatment, control design, documentation and audit-readiness support
- ISO 9001-aligned quality-management process mapping, document control, quality objectives and continual-improvement readiness
- Endpoint, network, server and cloud hardening
- Identity, access management, multi-factor authentication and secure remote access
- Backup, recovery, business continuity and resilience planning
- Security policies, standards, operating procedures and governance controls

ICT Consultancy

- Security-first ICT system development and architecture advisory
- Network and facilities management
- ICT security management and ISO/IEC 27001-aligned ISMS readiness
- ICT risk management and risk treatment planning
- Data protection and privacy compliance advisory, including Botswana Data Protection Act readiness
- ISO 9001-aligned quality-management and process-improvement readiness
- Telecommunications advisory
- Solution architecture, Agile/hybrid project planning, change management and implementation governance
- Technology procurement, AEC/software licensing optimisation and quality-focused supplier delivery

Procurement & Compliance Readiness

Doval maintains current corporate and procurement documentation for supplier registration and tender participation. The company is registered in Botswana and holds current tax clearance and public procurement contractor registration. Our service portfolio also supports security, data-protection and quality-management readiness; ISO references in this profile are alignment/readiness services, not certification claims.

Legal name	Doval Supplies Proprietary Limited
UIN	BW00001373426
Incorporated	5 July 2016
Registered office	Plot 22318, Tswete Road, Gaborone, Botswana
Postal address	P O Box 183AAD, Poso House, Gaborone, Botswana
Tax clearance	Valid to 4 February 2027
PPRA registration	Listed expiry: 21 November 2027

Key ICT Procurement Registrations

- 120 - ICT Technical Support Services: systems development and maintenance; server management; data centre maintenance and hosting; desktop management; network management; ICT risk management; imaging/data capture/migration.
- 203 - Electrical, Electronic, Mechanical, Fire and ICT Supplies: includes ICT/electronic equipment, spares and accessories and surveillance-related equipment.
- 319 - ICT Consultancy: ICT system development; network and facilities management; ICT security management; ICT risk management; telecommunications; broadcasting.

Engagement Models

- Supply only - compliant sourcing and delivery of ICT products and licences.
- Supply + implement - products delivered, configured, installed and handed over.
- Project delivery - Agile, predictive or hybrid management of scope, schedule, quality, risk, vendors, testing, acceptance, change and handover.
- Support contract - scheduled and reactive technical support with agreed service levels.
- Managed service - ongoing monitoring, maintenance and operational support.
- Consultancy - assessment, architecture, data protection, ISO readiness, project/change management, risk, security, licensing and implementation planning.
- Project management / PMO support - Agile/hybrid planning, governance, delivery control, stakeholder coordination, change management and assurance.

Contact Doval

Sales: sales@doval.co.bw

Web: www.doval.co.bw

Telephone: +267 73015045

Postal: P O Box 183AAD, Poso House, Gaborone, Botswana

Registered office: Plot 22318, Tswete Road, Gaborone, Botswana

For tenders and procurement submissions: tenders@doval.co.bw.